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Bib Data Sheet

CONFIRMATION NO. 7013

<b>SERIAL NUMBER</b> 10/074,411	<b>FILING DATE</b> 02/12/2002 <b>RULE</b>	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2643	<b>ATTORNEY DOCKET NO.</b> 390P010777-US (PAR)	
<b>APPLICANTS</b> Roger Eastvold, Morgan Hill, CA; <div style="float: right; text-align: right;"> <i>AP 3/10/05 verified</i> </div>					
<b>** CONTINUING DATA *****</b> THIS APPLN CLAIMS BENEFIT OF 60/269,084 02/15/2001 <div style="float: right; text-align: right;"> <i>AP 3/10/05 verified</i> </div>					
<b>** FOREIGN APPLICATIONS *****</b> <i>None AP 3/10/05</i>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 03/07/2002</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Allowance</i> Examiner's Signature <i>AP</i> Initials		<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWING</b> 9	<b>TOTAL CLAIMS</b> 18	<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> Geza C. Ziegler, Jr. PERMAN & GREEN, LLP 425 Post Road Fairfield, CT 06430					
<b>TITLE</b> Customer support network					
<b>FILING FEE RECEIVED</b> 740	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		